Welcome to Colorado State University! As your arrival date approaches, here is some information to “know before you go” to ensure that you have the best possible experience while on our campus. Please be sure to pass this information to your group participants. We are so excited that you have chosen to spend some of your summer with us!

FRONT DESK HOURS & SERVICES

HOURS:
Front Desks with Dining Centers:
6:30am - 11:00pm

Residence Hall Front Desks:
7:00am - 11:00pm

After-hours Phone Assistance:
11:00pm - 7:00am

SOUTH SIDE AFTER-HOURS:
970-566-3964

NORTH SIDE AFTER-HOURS:
970-567-6323

ACCESS:
Each guest will be given (2) keys (metal and/or electronic prox) upon check-in. One key unlocks your sleeping room and the other unlocks the front entry door of your respective residence hall. Adults will have 24 hour access, while youth guests will only have exterior access from 7:00am-11:00pm (unless special arrangements have been made in advance). Be sure to have your keys on you at all times, as most doors on-campus lock automatically.

ADULT WRISTBANDS:
All chaperones of youth groups will be issued green wristbands upon check-in. These wristbands help our staff easily identifying chaperones. It is important that youth are supervised by chaperones AT ALL TIMES and at all locations. Remember that the ratio is 1 adult to 12 youth on campus.

DINING SERVICES

CSU dining centers are tray-less, all-you-care-to-eat facilities. Gluten-free items are located in the designated zones and menu labels identify foods for dietary needs.

You must have a valid meal card to enter any dining center. Meals may be purchased at the door for $12.50 plus tax. Your meal card entitles you to (1) entry per meal for the duration of your meal plan.

You may not bring outside food into any dining center. When leaving the dining center, you may take with you (1) piece of whole fruit OR (1) dessert item. Although to-go food containers are available for adult guests, dining centers do not provide to-go cups. Please encourage participants to bring their own refillable water bottle.

NUTRITION SERVICES

CSU Dining Services strives to provide wholesome and safe food for all our guests. However, due to the nature of high volume foodservice, it is not possible to accommodate every special dietary need safely. CSU Dining Services is best equipped to provide vegan, vegetarian and gluten-free options at each meal.

For more menu information, visit: www.eatwell.colostate.edu and click: Dining Center Menus, then Show Me The Menus, lastly select your dining center: Durrell or Ram’s Horn.

CSU Dining Services is restricted from providing:
• Individual specially prepared meals based upon specific dietary needs that are not already on the menu
• Kitchen staff or equipment to prepare outside food
• A completely allergy-free environment

RECREATION CENTER

If the group opted-in for Rec Center use, attendees can use their meal cards to access the facility. If the adult group chose not to opt-in for Rec Center use, guests may purchase day passes at the Rec Center front desk for $5.00 per person, per day.

Users must observe all posted signs and verbal directions provided by Rec Center staff. Participants must wear appropriate clothing. Denim is not allowed.

If you lose your meal card, please wait until 10 minutes after the hour to access the Rec Center with your replacement meal card. Rec Center staff reserves the right to ask users to leave and deny future access for rule violations. For more Rec Center info please visit: campusrec.colostate.edu
PARKING SERVICES

All CSU parking lots are enforced Monday - Friday between 7:30am and 4:00pm. All parking permits are digital and tracked through your license plate number. If you are lodging on campus, you may park in conference designated lots (SEE MAP). Please provide your license plate number and state code to your front desk staff member.

If you are not lodging with us, a permit is required. Please purchase a permit at CSU Parking Services located at 1508 Center Avenue. You may also select to park in metered (Pay-to-Park) lots (SEE MAP).

TRANSPORTATION

“Around the Horn” is a free on-campus shuttle that connects to most visitor parking lots. The bus loops campus every 30 minutes from 7am-6:40pm, Mon - Fri (SEE MAP FOR ROUTE)

Airport Shuttle: For discounted CSU fare, use Green Ride and promo code CSUMAP at: greenrideco.com

Bike Rentals: Bike rentals are available on campus from Zagster by visiting: bike.zagster.com/fortcollins/

Max Bus Rapid Transit Service: The MAX bus line connects North Fort Collins and South Fort Collins. For more information visit: ridetransfort.com/max

FAQ’S

Q: Can I do laundry?
A: Laundry rooms are located in every residence hall. Our machines are not coin operated. You must add credit to your meal card at a “Ram Cash” station located at every dining center. It is $1.25 to wash and $1.25 to dry. Once funds are loaded on your card, they cannot be refunded.

Q: What happens if I lose my keys?
A: If you leave your keys in your room, go to the front desk and check out a pass key. ID required! If you lose your keys, please alert the front desk staff immediately. They will provide you with a temporary key until your locks are changed for your safety and a new set of keys are delivered. Fees may apply for lost keys.

Q: What is included in my room?
A: XL twin-sized bed(s), bed linens, blankets, towels, and a pillow are included. Please bring your own toiletries and other person effects.

Q: Can I receive mail?
A: Yes! Please note that mail and packages are typically delayed 2-4 days for campus delivery. All mail for guests MUST be addressed to the CSU Conference & Event Services office at:

   Attendee Name
   Attn: Event Name
   8037 Campus Delivery
   Fort Collins, CO 80523